

Subject: Your housing assignment is now available on Campus Express

Starting on Friday, July 17, your housing assignment for the academic year will be available in [Campus Express](#). To view your assignment, please click on Housing and Mail Services and select Housing Assignment. On this page, you will be able to view your assignment and either confirm or request to cancel your booking.

First-year students can request to cancel their booking for the following reasons: commuting from home (must live within a 50-mile radius from campus); taking classes fully remotely; no longer attending the University. Please note that if you request to cancel your booking, all requests will be reviewed by Residential Services and once verified, you will receive an email confirming the cancellation. Please also be reminded that you should be in touch with your academic advisor and/or undergraduate school regarding your academic plan and/or if your plans to attend Penn have changed.

For more information please visit the [Residential Services' website](#).

We ask that you confirm or request to cancel your booking by July 31, 2020. If you cancel your housing before July 31, no cancellation fees will be charged. Cancellations received from August 1 through August 20 will result in a \$500 cancellation fee. Cancellations after August 21 through September 2 will result in a \$1000 cancellation fee.

Please note that if you cancel your booking, there is no guarantee that housing will be available again for the 2020-2021 academic year.

Move-In

Once you confirm your housing assignment, you will be able to select your move-in date and timeslot. All students who are moving onto campus must select a timeslot in order to move in. This will allow us to provide a smooth and efficient move-in experience while also following physical distancing guidelines and other health protocols.

After you confirm your housing in Campus Express, a page will appear with directions on how to pick your Move-In time slot. You can switch your timeslot later if necessary, but please note that there is limited availability.

More information about the move-in process – such as what to pack, what to expect upon arrival, and more – will be sent to your email by the end of July. This will include information on how to get your COVID-19 test upon arrival to campus. As you plan, please keep in mind the following:

- Move-In dates will run from August 21 through August 30. Additional information about what services will be accessible during this early move-in/pre-academic period will be shared as soon as available.
- Timeslots are for two hours. Residents must conclude their move-in within that time.
- Residents are allowed only one guest to assist with move in. No additional guests will be allowed on campus or in the residential buildings. The guest will need to leave the residential building once the resident's timeslot concludes.

Dining Plans

As an incoming student, you are required to be on a dining plan. This year, first-year students will be on a newly-designed dining plan that specifically addresses food accessibility and supports health and safety protocols. More information about dining plans will be emailed to you next week.

We are looking forward to welcoming you on campus this year! Please follow us on social media for updates and tips: Residential Services is on [Facebook](#), [Instagram](#), and [Twitter](#), and Penn Dining is on [Facebook](#), [Instagram](#), and [Twitter](#).

You can also email us at living@upenn.edu. In order to expedite a response, you should include your class status (first/second/third/fourth year or graduate student) in the subject line.

Our best,
Campus Express & Residential & Hospitality Services